

## JanamCare Tutorial: How to Update the XP20/XP30 using an SD Card

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### How to Perform a ROM Update – XP Series, SD Card Method

Once you have downloaded the correct ROM version from Product Zone, follow the instructions below to load the ROM onto an XP device using a micro-SD Card.

#### *What You Need*

- Micro-SD card for your XP device (up to 2GB capacity)
- SD Card Rom Updater file: SDCARDUpdate\_v7.prc
- Correct XP20 or XP30 ROM Image

#### *Stage 1: SD Card Setup*

1. Insert micro-SD card into micro-SD card reader on desktop PC.
2. In the micro-SD Card directory, create a new folder and name it "PALM".
3. In the PALM folder, create two new folders named "Launcher" and "ROMIMAGE".
4. Copy SDCARDUpdate\_v7.prc file to "Launcher" folder.
5. Copy correct XP20 or XP30 ROM image file (example: XXXXX.bin) to "ROMIMAGE" folder.
6. Eject micro-SD card from computer.

#### *Stage 2: ROM Update Procedure using the SD Card.*

1. Insert the SD card into the XP device. Install the battery and close the battery cover.
2. After the device boots, run SDCardUpdate\_v7.prc on the card by tapping "All" in the upper right corner of the screen and selecting the "Card" icon from the dropdown.
3. Tap the ROM Update icon.
4. Tap ROM Update button.
5. A notification box will appear with the ROM .bin file name and a prompt that reads: "Is the ROM image correct?" Select OK to proceed with update or Cancel.
6. Screen will change and the ROM update process will begin.
7. Once the ROM update is completed, a notification box will appear: "Update Success. Please hard-reset the device."