

JanamCare Tutorial: Janam Palm Desktop and Windows 7

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September 25, 2014

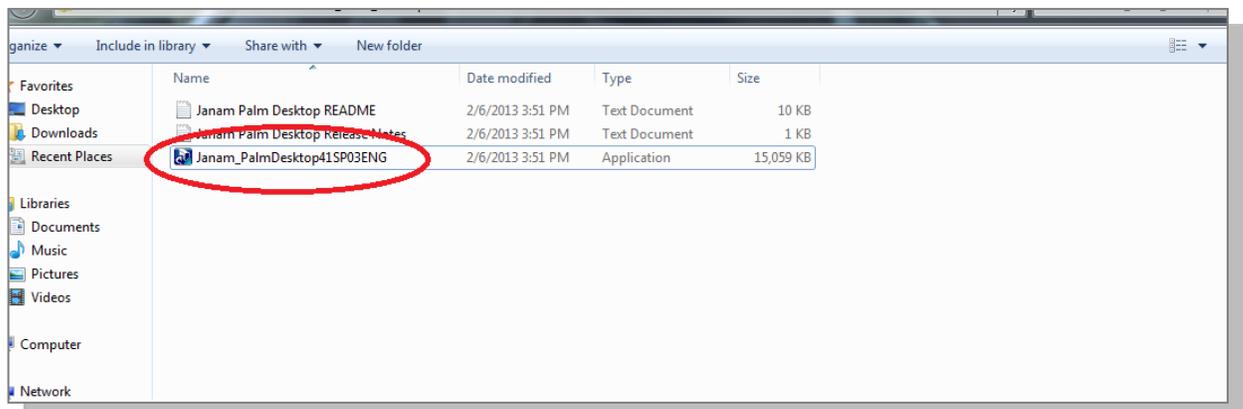
How to Install Janam Palm Desktop on a Windows 7 PC

To Hotsync a Janam XP Series handheld with a 64-Bit PC running Windows 7, follow these steps.

Note:

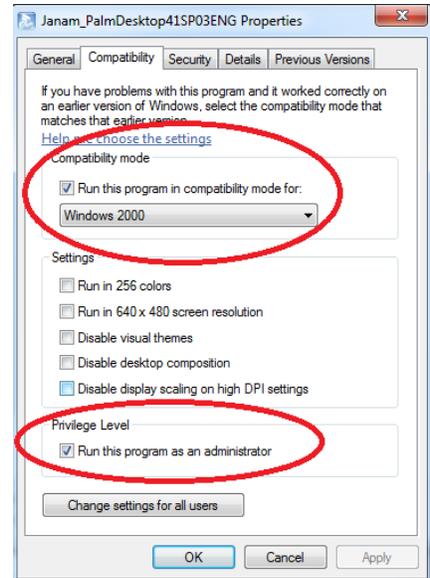
The tools required can be downloaded from: <http://www.janam.com/support/updates-downloads/palm-desktop-software-for-windows>.

1. Download Janam Palm Desktop 4.1.
2. Download the Janam 64-Bit Hotsync Driver Package.
3. Follow the instructions presented in:
How to Install the Janam 64-Bit Hotsync Driver Package at
<http://www.janam.com/docs/default-source/janamcare-service/janamcare-support-documents/xp-series/how2installjanam64bitdriverpckge.pdf?sfvrsn=4>.
4. Before installing the Palm Desktop 4.1, right mouse click Janam_PalmDesktop41SP03ENG.exe or setup file.



5. Click **Properties**, then click the **Compatibility** tab. Change the options as follows:

- Click **Run the program** in Compatibility Mode check box
- Click the drop down box and select **Windows 2000**.
- Click **Privilege Level** check box to run this program as an administrator.
- Click **apply** then **ok**.



6. Run setup program:

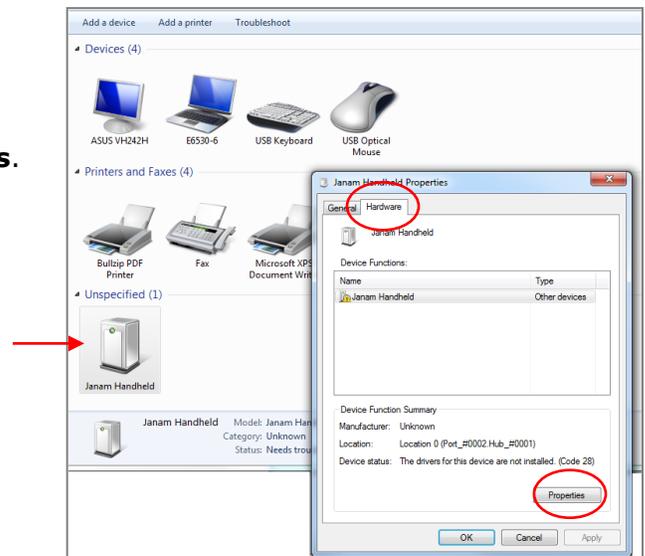
Janam_PalmDesktop41SP03ENG.exe.

7. Following installation, place the XP20 or XP30 device in cradle. Open *Device* and *Printers* windows in the Start Bar or Control Panel.

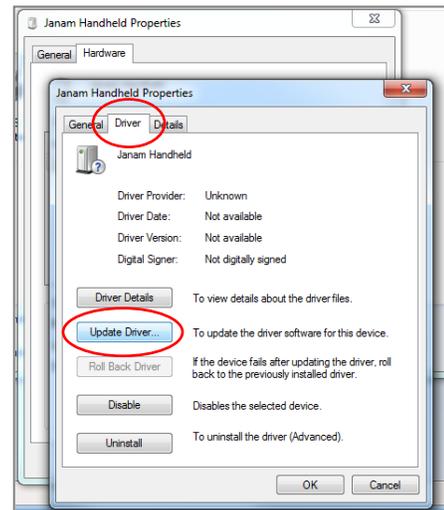
8. Click the HotSync button on cradle to establish connection with Windows and start install.

9. Right mouse click on *Janam Device* or *Unrecognized Device* and select **Properties**.

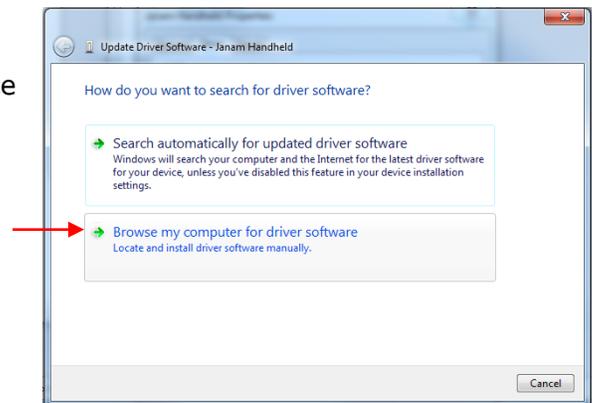
10. Click the **Hardware** tab then select **Properties**.



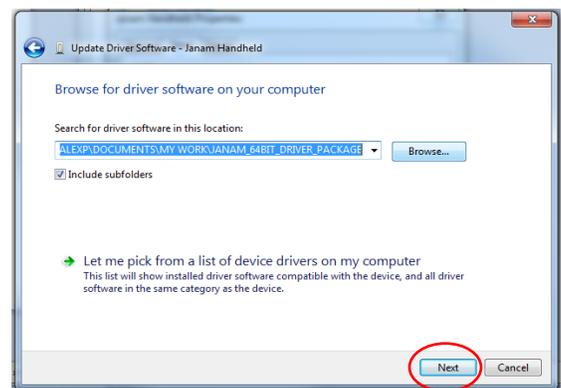
11. Click the *Driver* tab then click **Update Driver**.



12. On the next window, click *Browse My computer for driver software*, then use browse box to find where Janam 64-bit device driver is on your computer.



13. Click **Next** to install.



14. After device drivers are successfully installed, click Hotsync button on device cradle or the on-screen Hotsync button on device to initiate sync. The device should now sync with the computer, transferring files back and forth.