

JanamCare Tutorial: Janam Palm Desktop and Windows 7

Contact: janamcare@janam.com

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How to Install Janam Palm Desktop on a Windows 7 PC

To Hotsync a Janam XP Series handheld with a 64-Bit PC running Windows 7, follow these steps.

Note:

The tools required can be downloaded from: <u>http://www.janam.com/support/updates-downloads/palm-desktop-software-for-windows</u>.

- 1. Download Janam Palm Desktop 4.1.
- 2. Download the Janam 64-Bit Hotsync Driver Package.
- Follow the instructions presented in: How to Install the Janam 64-Bit Hotsync Driver Package at <u>http://www.janam.com/docs/default-source/janamcare-service/janamcare-</u> <u>support-documents/xp-series/how2installjanam64bitdriverpckge.pdf?sfvrsn=4</u>.
- 4. Before installing the Palm Desktop 4.1, right mouse click Janam_PalmDesktop41SP03ENG.exe or setup file.

ganize ▼ Include in library ▼ Share with ▼ New folder 🔠 ▼									
Favorites	Name	Date modified	Туре	Size					
🌉 Desktop	Janam Palm Desktop README	2/6/2013 3:51 PM	Text Document	10 KB					
洟 Downloads	Canam Paim Desktop Release Notes	2/6/2013 3:51 PM	Text Document	1 KB					
🔄 Recent Places	Janam_PalmDesktop41SP03ENG	2/6/2013 3:51 PM	Application	15,059 KB					
Libraries									
Documents									
J Music									
Pictures									
🚼 Videos									
Computer									
Network									



- 5. Click **Properties**, then click the **Compatibility** tab. Change the options as follows:
 - a. Click **Run the program** in Compatibility Mode check box
 - b. Click the drop down box and select **Windows 2000**.
 - c. Click **Privilege Level** check box to run this program as an administrator.
 - d. Click **apply** then **ok**.

Second	Compatibility Security Dataila Braviaus Vaniana	
serierai	Security Details Previous versions	
If you h	ave problems with this program and it worked correctly of	on
an earli matche	er version of Windows, select the compatibility mode that that earlier version	at
Help r	ce choose the settings	
Comp	atibility mode	
V	Run this program in compatibility mode for:	
Wi	ndows 2000	
Settin	igs	
	Run in 256 colors	
	Run in 640 x 480 screen resolution	
	Disable visual themes	
	Disable desktop composition	
	Disable display scaling on high DPI settings	
Privile	ege Level	
	Run this program as an administrator	
-		
C	nange settings for all users	
		_

- 6. Run setup program: Janam_PalmDesktop41SP03ENG.exe.
- 7. Following installation, place the XP20 or XP30 device in cradle. Open *Device* and *Printers* windows in the Start Bar or Control Panel.
- 8. Click the HotSync button on cradle to establish connection with Windows and start install.
- 9. Right mouse click on *Janam Device* or *Unrecognized Device* and select **Properties**.
- 10. Click the **Hardware** tab then select **Properties**.

Add a device	Add a printer	Troubleshoot		
 Devices (4) 		1	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	
ASUS VH242H	E6530-6	USB Keyboard	USB Optical Mouse	
Printers and Fail	xes (4)	0	The second s	
Bullzip PDF	Fax	Microsoft XPS	General Hardware Janam Handheld Device Functions:	
Printer		Document Writ	Name	Туре
Janam Handheld			🛺 Janam Handheld	Other devices
			Device Function Summary	
Jana	im Handheld Ca	Model: Janam Han tegory: Unknown Status: Needs trou	Manufacturer: Unknown Location: Location 0 (Port_#000 Device status: The drivers for this dev	02.Hub_#0001) vice are not installed. (Code 28)
				Properties



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- Janam Handheld Properties General Hardware 11. Click the *Driver* tab then click **Update Driver**. Janam Handheld Properties X al Driver Details 17 nam Handheld Driver Provider Unknown Driver Date: Not available Driver Version: Not available Digital Signer: Not digitally signed Driver Details To view details about the driver files Update Driver... To update the driver software for this device If the device fails after updating the driver, roll back to the previously installed driver. Roll Back Driver Disable Disables the selected device To uninstall the driver (Advanced). Uninstall OK Cancel 12. On the next window, click Browse My X computer for driver software, then use 🕞 🧕 Update Driver Software - Janam Handheld browse box to find where Janam 64-bit device How do you want to search for driver software? driver is on your computer. Search automatically for updated driver software Windows will search your computer and the Internet for the latest driver soft for your device unless you've disabled this feature in your device installation settings. Browse my computer for driver software Locate and install driver software manually Cancel × 🕒 🚊 Update Driver Software - Janam Handheld 13. Click **Next** to install. Browse for driver software on your computer Search for driver software in this location: R_PACKAGE
 Browse... Include subfolders Let me pick from a list of device drivers on my computer This list will show installed driver software compatible with the device, and software in the same category as the device. ice, and all driver Next Cancel
- 14. After device drivers are successfully installed, click Hotsync button on device cradle or the on-screen Hotsync button on device to initiate sync. The device should now sync with the computer, transferring files back and forth.