JANAM

How to Install the Janam 64-Bit Hotsync Driver Package

STEPS TO TAKE IN ORDER TO HOTSYNC AN XP SERIES MOBILE COMPUTER WITH A 64-BIT PC RUNNING WINDOWS 7:

Prior to Installing the Driver Package:

▪ Download and install the Janam Palm Desktop 4.1.

▪ Download the Janam 64-Bit Hotsync Driver Package.

▪ Charge your XP device. You will also need a Janam XP cradle or cable to connect to your PC.

Installing the Janam 64-Bit Hotsync Driver Package:

1. Go to the Hotsync Driver Package folder you downloaded and extract the files to a location you can browse to later.

2. Launch Hotsync on your PC by going to *Start>All Programs>Palm>Hotsync Manager.*

3. Connect a Janam XP cradle or cable to your PC.

4. Insert or connect your Janam XP20 or XP30 device.

5. Initiate Hotsync by pressing the Hotsync button on the cradle or tapping the Hotsync icon on the XP Series handheld's display.   You will see the following on your PC:

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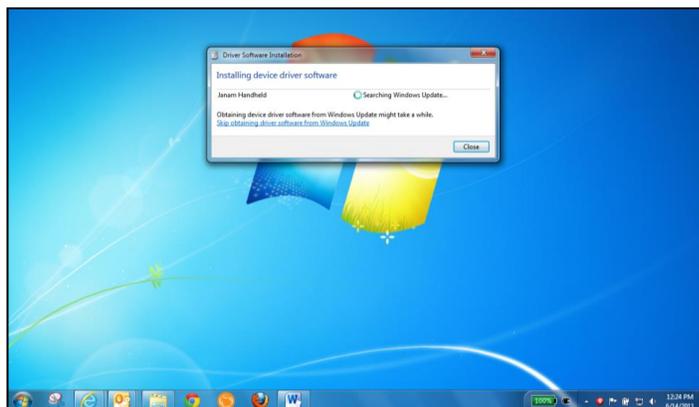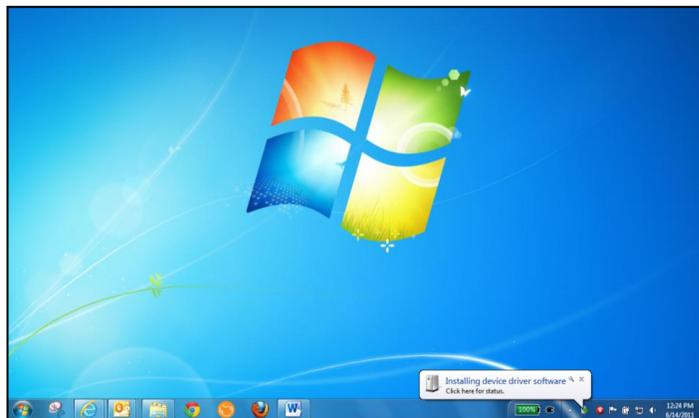
6. The driver load will fail as shown below.
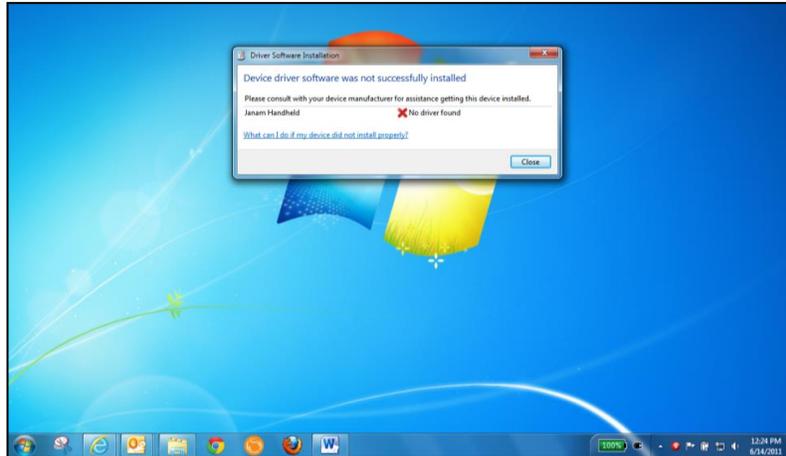
7. Go to the Control Panel on your PC and select *Device Manager*.
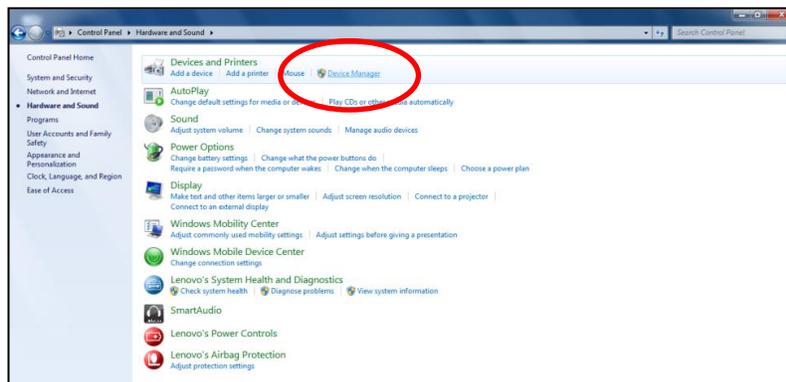
8. Initiate Hotsync on the device again. <u>While the Hotsync connection is being made</u>, a category called "*Other devices*" with a sub category "*Janam Handheld*" will appear in the Device Manager window.

9. Right click on "*Janam Handheld*" and select "*Update Driver Software*".

10. Select "*Browse my computer for driver software*".
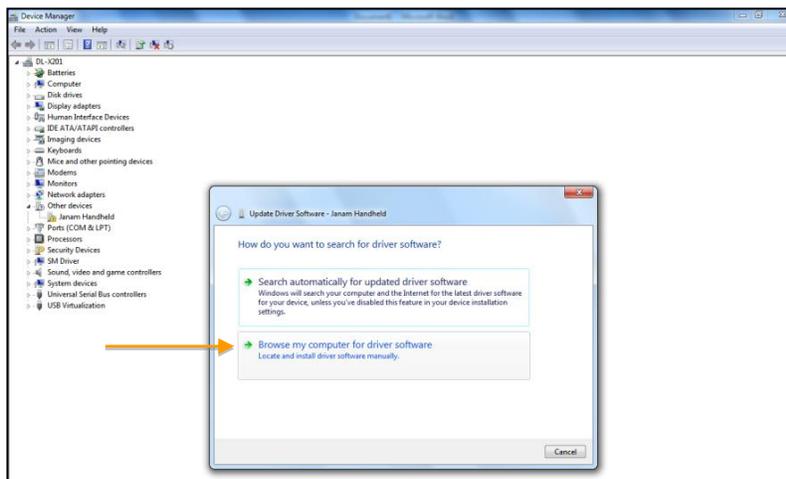
11. Select the path to where you extracted the Janam 64-Bit Driver Package and click "Next".
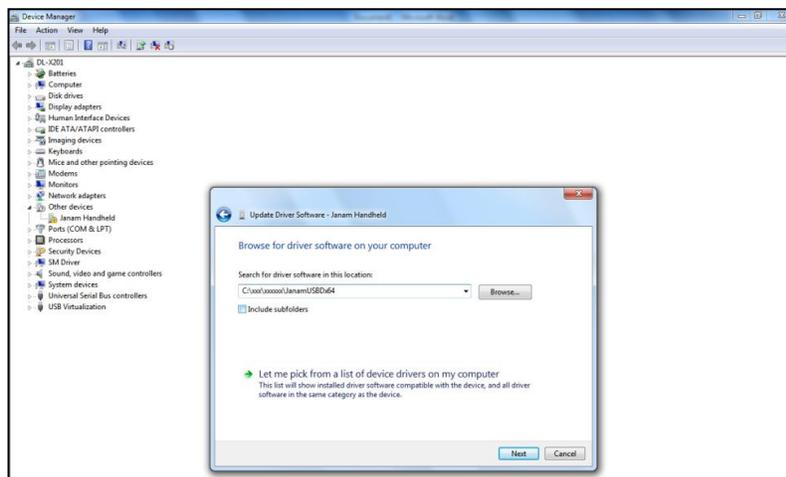
12. A message will pop up from Windows Security. Select "*Install this driver software anyway*".
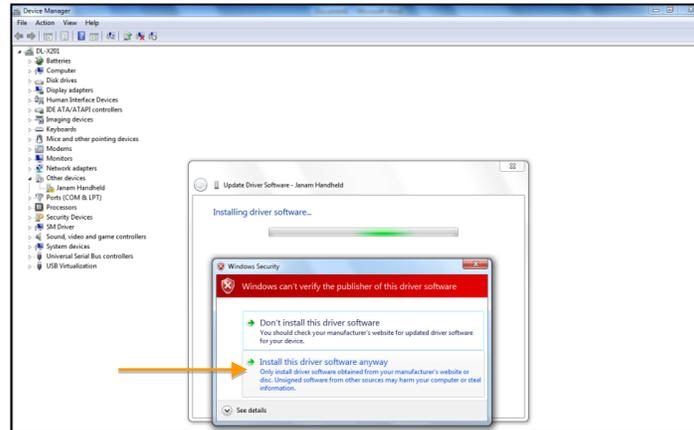
13. The installation process will start.
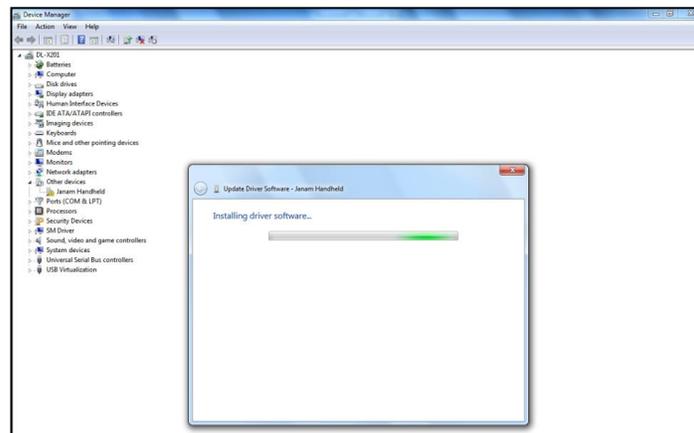
14. You will see the following screen in about 30 seconds.
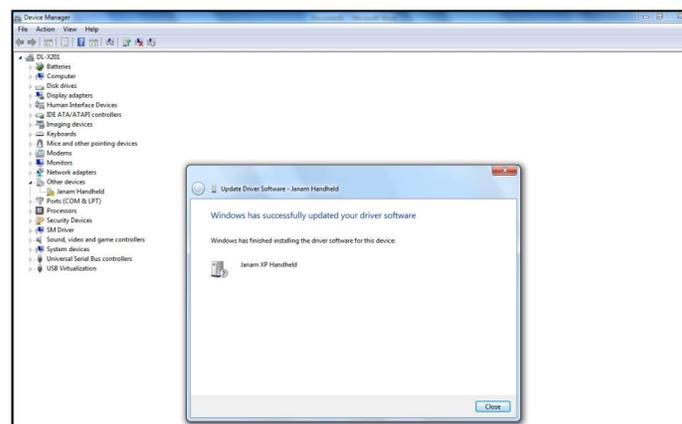
15. You are done and are now ready to Hotsync.

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