How to Install the Janam 64-Bit Hotsync Driver Package

STEPS TO TAKE IN ORDER TO HOTSYNC AN XP SERIES MOBILE COMPUTER WITH A 64-BIT PC RUNNING WINDOWS 7:

Prior to Installing the Driver Package:

- Download and install the Janam Palm Desktop 4.1.
- Download the Janam 64-Bit Hotsync Driver Package.
- Charge your XP device. You will also need a Janam XP cradle or cable to connect to your PC.

Installing the Janam 64-Bit Hotsync Driver Package:

- 1. Go to the Hotsync Driver Package folder you downloaded and extract the files to a location you can browse to later.
- 2. Launch Hotsync on your PC by going to Start>All Programs>Palm>Hotsync Manager.
- 3. Connect a Janam XP cradle or cable to your PC.
- 4. Insert or connect your Janam XP20 or XP30 device.
- 5. Initiate Hotsync by pressing the Hotsync button on the cradle or tapping the Hotsync icon on the XP Series handheld's display. You will see the following on your PC:







6. The driver load will fail as shown below.



7. Go to the Control Panel on your PC and select *Device Manager*.



8. Initiate Hotsync on the device again. <u>While the Hotsync connection is being made</u>, a category called "*Other devices*" with a sub category "*Janam Handheld*" will appear in the Device Manager window.

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IDE ATA/ATAPI controllers	
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a - 20 Other devices	
Janam Handheld	
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Processors	
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D 📲 SM Driver	
Sound, video and game controllers	
System devices	
Universal Serial Bus controllers	
USB Virtualization	



9. Right click on "Janam Handheld" and select "Update Driver Software".

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10. Select "Browse my computer for driver software".

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11. Select the path to where you extracted the Janam 64-Bit Driver Package and click "Next".

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12. A message will pop up from Windows Security. Select "Install this driver software anyway".

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13. The installation process will start.

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14. You will see the following screen in about 30 seconds.

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August 2003 August 20	L Update Dolver Schware - Januari Handheid Windows has successfully updated your driver software. Windows tay fixed and installing the drive software for the docks Image: January 3P Handheid Lows.	



15. You are done and are now ready to Hotsync.