Contact: janamcare@janam.com

Reset the XM Series

To soft reset:

In most situations, a soft reset restarts the device and saves all stored records and entries. However, any data that has not been saved will be lost during a soft reset. To perform a soft reset, do the following:

1. Remove the battery door.
2. With the stylus, tap the white reset button located in the lower left region of the device, just below the battery compartment.
3. The Janam logo will appear followed by a Microsoft Windows screen.

To hard reset:

A hard reset restores the XM device to factory settings, and removes ALL applications and data in volatile memory. Be sure that all data is backed up before performing a hard reset. To perform a hard reset, do the following:

1. Remove the battery door.
2. While holding down the up-arrow on the keypad, press and release the reset button, which is located just below the battery compartment.
   a. For the XM60+: Continue holding down the up-arrow key until the keypad backlight flashes twice. Release the up-arrow key once the display backlight turns on.
   b. For the XM66: Continue holding down the up-arrow key until a message displays on the device screen warning that you are about to erase all the data, press the enter button on the keypad to erase all data.
3. Re-install the battery door and the XM will reboot. Follow the onscreen instructions to set up your device.