

JanamCare Tutorial: How to Reset the XG Series

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Reset the XG100 / XG100i / XG105

To soft reset (or warm boot):

In most situations, a soft reset restarts the device and saves all stored records and entries. However, any data that has not been saved will be lost during a soft reset. To perform a soft reset, do the following:

1. Press trigger and ESC key at the same time and release.
2. The Janam logo will appear followed by Microsoft Windows screen.

To hard reset (or cold boot):

A hard reset restores the XG, and removes ALL applications and data in volatile memory. Be sure that all data is backed up before performing a hard reset. To perform a hard reset, do the following:

1. Press and release CTRL key, BKSP key and the trigger.
2. Wait for 5 seconds.
3. Press Power key.

To master reset (or clean boot):

A master reset or clean boot returns the XG to factory settings, removing ALL applications and data from the device. Be sure that all data is backed up before performing a clean boot. To perform a master reset/clean boot, do the following:

1. Press and release CTRL key, BKSP key and the trigger.
2. Wait for 5 seconds.
3. Press and hold CTRL key and FUNC (Orange) key.
4. Press and release Power key.
5. Release CTRL key and FUNC key after 10 seconds.
6. Device reboots, Janam splash screen appears. After the reboot, the calibration screen appears.
7. Complete the calibration using a stylus and the Today screen appears.

IMPORTANT NOTE

XG mobile computers have a battery removal detection feature designed into the battery contacts. To protect against data loss if the battery is removed during data collection or processing, the system will not fully operate if the battery is not securely in place. As a result of this feature, XG devices automatically create a safe state until the battery is secured, meaning a device will not power-up until the battery is completely in place.